



Bringing Joy To Dorer

Privacy Policy

Little Hurrahs is a domain name and organisation name owned by Jo emmerson who is registered as self-employed. This privacy policy will explain how our organisation uses the personal data we collect from you when you use our website or register for our creative writing project.

Topics:

- What data do we collect?
- How do we collect your data?
- How will we use your data?
- How do we store your data?
- Marketing What are your data protection rights?
- What are cookies?
- How do we use cookies?
- What types of cookies do we use?
- How to manage your cookies
- Privacy policies of other websites
- Changes to our privacy policy
- How to contact us
- How to contact the appropriate authorities
- What data do we collect?
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Little Hurrahs collects the following data:

Personal identification information (Name, email address, phone number, etc.)

Personal identification information of the child or young person registering (Name, email if over 16 yrs, date of birth etc.)

- The first name of the attending adult/carer/parent
- The first name and age of the child or young person attending (or due date, where appropriate)
- The email address of the attending adult
- The phone number of the attending adult, if opted in to the relevant WhatsApp group.
- Relevant medical information for the child attending face to face classes (GP Name, GP surgery, current medication, allergies etc.)

How do we collect your data?

You directly provide Little Hurrahs with most of the data we collect. We collect data and process data when you:

- Register online to take part in our workshops/classes/courses
- Fill out and return a registration form
- Voluntarily complete a customer survey or provide feedback via online survey or email
- Use or view our website via your browser's cookies
- Register to receive a newsletter from us
- Request to join the relevant WhatsApp group

How will we use your data?

We collect your data so that we can:

- Book a place in our workshops.
- Provide log in details for online activities.
- Contact you with updates to workshop information or changes/cancellations.
- Contact you to discuss any issues or concerns that may come up.



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- Contact you in emergencies should we need to.
- Email you with information about upcoming events.
- Provide log in details to access online resources.

How do we store your data?

Little Hurrahs securely stores your data online via Google Drive. Google Drive folders are stored in secure, encrypted data centres.

On occasion Little Hurrahs may store hard copies of your registration forms to take to any workshops that happen in person. These will be kept in a locked location at the registered address for the person in charge of Little Hurrahs

Your data will be kept for 6 months after you/your child's last day as a registered member. Once this time period has expired, we will delete your data from Google Drive and shred any hard copies which will then be disposed of via a secure recycling facility.

It may be necessary, at times, to take personal identification information, emergency contact information and medical information in hard form to a workshop to be on hand in case of emergency. This information will be returned immediately after class to be kept in a locked and secure location at the registered address for the person in charge of Little Hurrahs.

What are your data protection rights?

Little Hurrahs would like to make sure you are fully aware of all of your data protection rights. Every user is entitled to the following:

- The right to access – You have the right to request copies of your personal data. We may charge you a small fee for this service.
- The right to rectification – You have the right to request that Little Hurrahs correct any information you believe is inaccurate. You also have the right to request Little Hurrahs to complete information you believe is incomplete.
- The right to erasure – You have the right to request that Little Hurrahs erase your personal data, under certain conditions.
- The right to restrict processing – You have the right to request that Little Hurrahs restrict the processing of your personal data, under certain conditions.
- The right to object to processing – You have the right to object to Little Hurrahs's processing of your personal data, under certain conditions.
- The right to data portability – You have the right to request that Little Hurrahs transfer the data that we have collected to another organisation, or directly to you, under certain conditions.

If you make a request, we have one month to respond to you. If you would like to exercise any of these rights, please contact us at our email: jo@littleshurrahs.co.uk

What are cookies?

Cookies are text files placed on your computer to collect standard Internet log information and visitor behaviour information. When you visit our website, we may collect information from you automatically through cookies or similar technology.

For further information, visit allaboutcookies.org.



Bringing Joy To Parents

How do we use cookies?

Little Hurrahs uses cookies in a range of ways to improve your experience on our website, including:

- Monitor your orders
- Understanding how you use our website

What types of cookies do we use?

There are a number of different types of cookies, however, our website uses:

- Functionality – Little Hurrahs uses these cookies so that we recognise you on our website and remember your previously selected preferences. These could include what language you prefer and location you are in. A mix of first-party and third-party cookies are used.
- Advertising – Little Hurrahs uses these cookies to collect information about your visit to our website, the content you viewed, the links you followed and information about your browser, device, and your IP address.

How to manage cookies?

You can set your browser not to accept cookies, and the above website tells you how to remove cookies from your browser. However, in a few cases, some of our website features may not function as a result.

Privacy policies of other websites

The Little Hurrahs website contains links to other websites and we provide online resources via a third party supplier. Our privacy policy applies only to our website, so if you click on a link to another website, you should read their privacy policy.

Changes to our privacy policy

Little Hurrahs keeps its privacy policy under regular review and places any updates on this web page. This privacy policy was last updated on 10th March 2021

How to contact us

If you have any questions about Little Hurrahs's privacy policy, the data we hold on you, or you would like to exercise one of your data protection rights, please do not hesitate to contact us.

Email us at: jo@littlehurrahs.co.uk

Call us at: 07938930369

How to contact the appropriate authority

Should you wish to report a complaint or if you feel that Little Hurrahs has not addressed your concern in a satisfactory manner, you may contact the Information Commissioner's Office.

Website: <https://ico.org.uk/>

Telephone number: 0303 123 1113